

Rickardo Hyde

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Experience

APRIL 2024 - PRESENT

Sagacity Software, Canada – *Software Developer Team Lead*

- Architected and implemented a scalable microservices system, leveraging multiple languages and frameworks to optimize performance and maintainability.
- Develop software solutions using the most suitable languages and frameworks for each microservice based on technical and business requirements.
- Provide team leadership, mentoring, and day to day guidance to the software development team to implement the objectives of the Development Manager.
- Communicate clear expectations and regular feedback to team members set by the Development Manager.
- Set daily goals for the team members and ensure that they are aligned with the company's overall strategy.
- Lead by example through hands-on technical contributions to the development team's efforts.
- Assist in architectural decisions, code reviews, and ensuring adherence to coding standards.

FEBRUARY 2023 - APRIL 2024

Victoria Mutual Group, Jamaica – *Engineering Lead*

- Provide input in the development, testing and support of applications in the Innovation portfolio
- Investigate new / emerging technologies, innovations and opportunities, increase company knowledge and gather Insight.
- Evaluate and undertake impact analysis on major applications and recommend technical solutions.
- Take responsibility for investigative work to seek effective resolution on production issues.
- Lead software development projects.
- Manage all technical resources (internal and/or external) assigned to projects
- Design and enforce technical architecture
- Design, code, modify existing programs, execute acceptance testing using different tools where necessary and debug as required.
- Coordinate the preparation of detailed technical documentation on the operation of programs.
- Work with internal teams and vendors to ensure accurate satisfaction of defined specifications.
- Provide input to the development team, and Product Owner to ensure that the defined Business Requirements are effectively satisfied in the solution.
- Maintain an up-to-date knowledge of standard languages, coding methods, operations requirements, and technological developments.

APRIL 2021 - FEBRUARY 2023

Victoria Mutual Group, Jamaica – *Innovation Developer Analyst*

- Investigate new/emerging technologies, innovations and opportunities, increase company knowledge and gather insight.
- Develop efficient applications and scripts adhering to established standards and IT best practices.
- Research software issues and recommend solutions.
- Prepare and maintain system documentation.
- Built a property tech solution to manage communities. Built to manage invoices, expenses, visitors, units/lots, requests and documents.
- Integrated video conferencing.
- Backend infrastructure for mobile application.
- Assisted with the development of the CBDC platform.
- Assisted with the development of power automate projects with the organization.

MARCH 2016 - APRIL 2021

Digicel, Jamaica – *Software Developer/IT Application Engineer*

- Created efficient, scalable, reusable middle tier logic using PHP and other popular languages.
- Built an English Premier League football fantasy web application using Laravel and Vue.
- Investigated user problems, identified their source, and determined solutions.
- Researched new technologies that pushed the boundaries and capabilities of design and provided insight on applying these to First Communication's product offerings.
- Assisted in continual improvement of software configuration management process.
- Created the updated user interface for Digicel web chat using AngularJS.
- Automated the IP form process to become paperless, for the Jamaica IP Team using Sharepoint 2010.

FEBRUARY 2015 - AUGUST 2015

Grace Kennedy Money Services, Jamaica – *Software Tester Intern*

- Created test cases for the First Global Bank Global Access App
- Functional, usability and regression testing for the First Global Bank Global Access App

2014 - PRESENT

Independent Contractor, Kingston, Jamaica

- Developed an educational game (The Adventures of the Little Big Saver) for Jamaica Deposit Insurance Company, 2016.
- Developed a payroll web and desktop application for a medium sized business, using the Electron framework, Angular, LAMP stack and PHP Slim framework for the REST API.
- Developed the Niche Mobile app to manage loan status for a financial company using Ionic framework and PHP Slim framework for the REST API.
- Developed the user interface for a vehicle tracking web application for a renowned security company using AngularJS.

Education

AUGUST 2023 - APRIL 2024

Fanshawe College, Canada - *PGCert. Information Security Management*

AUGUST 2012 - MAY 2022

University of Technology, Jamaica - *Bsc. Computing and Information Technology*

Skills

- **Proficient in:** Sharepoint, Docker, AWS, Nginx, Caddy, with a strong ability to deploy, configure, and optimize web applications.
- **Advanced knowledge of:** Laravel, PHP, JavaScript, TypeScript, React, Nextjs, Nuxt, Vue, MySQL, Postgres, Jira, Git, showcasing a deep understanding of full-stack development, database management, and modern web frameworks.

Awards

- Team Member of the Year 2023 (VM Group)
- Team Member of the Quarter: Sept to Dec 2022 (VM Group)
- 1st Place Winner of Digital Jam 3.0 Caribbean Edition, Game Changers Category 2014 – University of the West Indies (UWI) Regional Headquarters.
- 2nd Place Winner of CIMP/Start-Up Jamaica Challenge + CodeSprint, 2015.